

Terms and Conditions

Website: www.floridalakeviewvilla.com

Email: enquiries@floridalakeviewvilla.com

1. Booking

By signing the booking form, you confirm acceptance of the terms and conditions set out in this document. These terms and conditions will be applicable to all people who will be staying and visiting the property during the requested dates, regardless of whether they have signed the booking form.

Upon receipt of a booking form and deposit, you will receive a confirmation email confirming the booking of your requested dates. The main signatory then becomes responsible for the total cost of the booking as described in the booking form. The outstanding balance, which is to include the remaining amount plus the security deposit, **MUST** be paid in full at least 10 weeks prior to your arrival date. Failure to pay the full amount before this time means that the owners reserve the right to cancel your booking, which will also result in the forfeit of your deposit.

2. Booking Cancellations

We understand that plans can change.

To ensure transparency and fairness, our cancellation charges are based on how far in advance you notify us of your cancellation.

- More than 12 weeks – Loss of deposit
- Between 8 and 12 weeks – 50% of the total booking cost
- Less than 8 weeks – 100% of the total booking cost

Important Notes

- All cancellations must be submitted in writing.
- The effective cancellation date is when we receive your written notice
- Refund processing times vary depending on your payment provider

3. Security Deposit

By signing the booking form, the main signatory agrees to pay for all damage and any type of breakage at the property from the security deposit. The security deposit will be refunded 14 days after your departure date, following a satisfactory inspection from our management company. Should there be any evidence of excess damage or excess amounts of rubbish, the lead signatory will be held responsible for all the additional costs.

4. Stay and Vacation Tax

Bookings are subject to an additional Lake County and Florida State Tourism and Stay tax charged at 6% and 7% respectively. This will be clearly highlighted in the payment breakdown on your holiday form.

5. Cleaning Fee

All bookings, irrespective of duration, will be charged a one-off cleaning fee of £130 for their stay,

6. Liability

The owners and management company will not accept any responsibility whatsoever for any death, injury, accidents, loss or damage to persons or personal belongings no matter how they are caused, at any time. The use of our property as well as the facilities and amenities (which include the pool) shall be used entirely at the user's risk.

The pool rules, which are clearly shown on the pool deck area, must be always adhered to. Children must be always supervised by a responsible adult when using the pool. At no point shall glass be allowed onto the pool deck, at any time. Plastic and acrylic items are supplied for your use.

Both the owners and management company will not accept any liability for loss of rental time due to illness, flight delays, cancellations, terrorism, acts of nature, industrial disputes or any other events which are beyond the owners and management company's control.

7. Responsibilities

The signatory and all guests associated with the booking are responsible for the care of the property including its contents. This means that all doors and windows must be shut when leaving the property and that all contents and furnishings must be left clean and tidy.

Please be advised that this will be a self-catering holiday. While some items may remain from previous guests for your use, amenities such as shower gel and washing up liquid are not guaranteed to be available. Both Walmart and Publix are located within five minutes of the property; it is recommended to purchase essential supplies either prior to arrival or in the morning following your check-in.

8. Guests

It is Florida state law that anyone who will be occupying the property must be listed on the booking form, including children. Only these people listed on the booking form may occupy the property, it must not be shared, sub-let or assigned. Any person under the age of 25 must be accompanied by a responsible adult over the age of 25. Florida Lakeview Villa is fully licensed and certified for short-term rentals in the state of Florida. On the day of arrival, you may enter the property from 4pm, and the property must be vacated by 10am on your departure date, unless a late checkout has been agreed with the owners.

9. Pets and Smoking

No pets of any kind are permitted in the property. Smoking is not permitted at any time in the property. Failure to comply with this will result in loss of security deposit and responsibility for additional cleaning costs as highlighted in section 3.

10. Owners Access

The owner and/or the management company shall be allowed access at any reasonable time during your vacation

11. Insurance

People occupying the property during your vacation must have travel insurance that covers aspects such as delays, cancellations, loss or damage of luggage and personal belongings which also include appropriate medical cover for the USA. At no point shall the owners or the management company be responsible.